

TOSHIBA



Printanista

Toshiba Device Reporting,
Automated Toner Delivery
and Meter Collection

What is Printanista?

An easy to use software application that monitors your device usage and collects data for reporting.

Automated Consumable Ordering

You and Toshiba can be directly notified when your devices are low on toner so new toner can be automatically ordered and delivered.

Meter Reading Collections

Accurate meter readings are sent in real time, freeing you from the burden of manual collection.

Remote Device Link (RDL)

Connecting remotely to the web interface of the device to troubleshoot or adjust the configuration without having to send a technician onsite, saving time and money.



Overview

Printanista is a device monitoring software that reports device information to Toshiba. This information is used to:

- provide accurate counter readings for the billing period
- monitor consumable usage for automated toner management
- provide reports for fleet management such as offline devices and usage

Once the Data Collection Agent (DCA) is installed it will search the network for devices and add them to Printanista.

Safe and secure

The connection between the Data Collection Agent (DCA) and Printanista (locally hosted Toshiba server) is protected by authentication keys that are DCA installation specific, and the connection requires a valid trusted SSL certificate to use over a TLS connection.

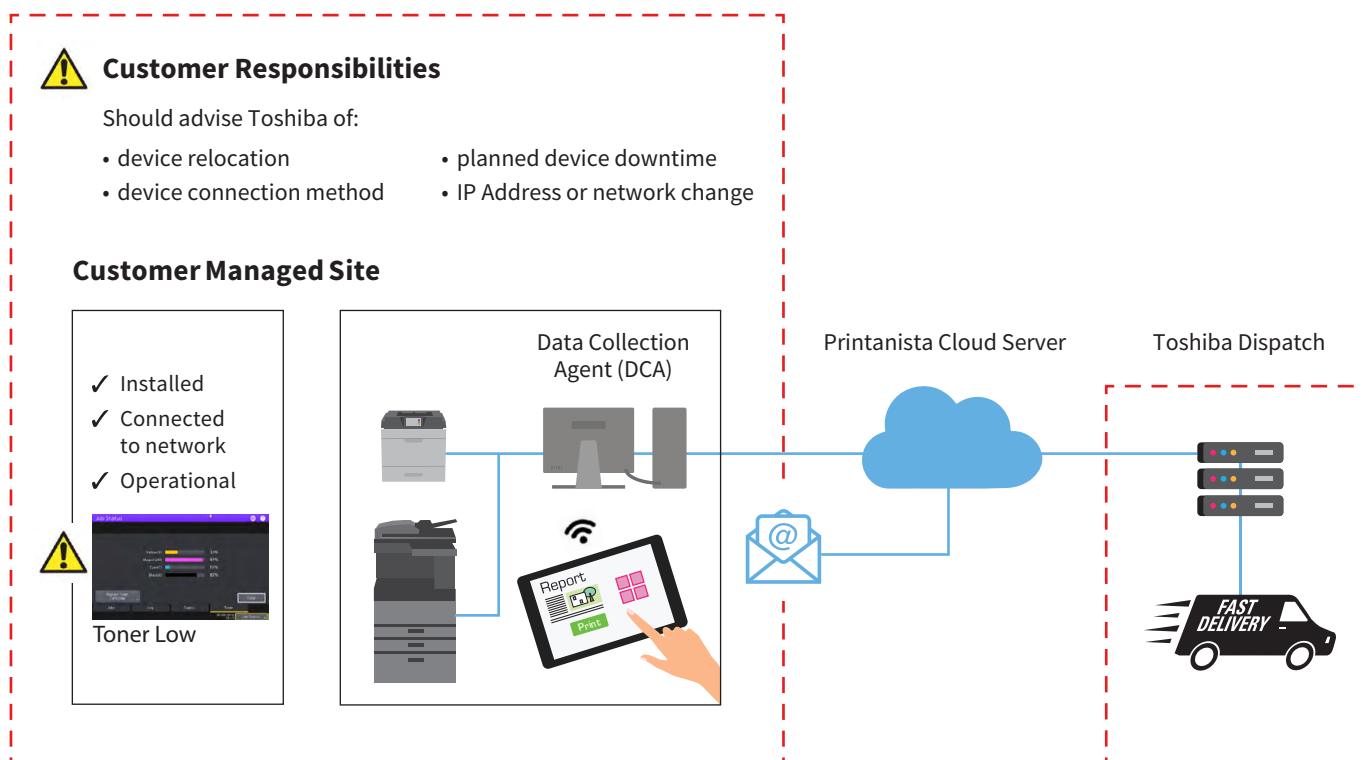
All data sent from the Data Collection Agent (DCA) to the internet is encrypted. However, the DCA can talk to the device in the local network over plain HTTP connections using SNMP protocols if the device does not support secure connections.

Other information

Notifications will only be received by Toshiba when a device is connected to the network, operating correctly and the DCA is successfully reporting back to the Printanista Cloud Server.

To view the white paper, FAQs and guides please visit <https://www.toshiba-business.com.au/support/printanista>

Toner Delivery Process



www.toshiba-business.com.au

